



### Contact Us

Disability North,  
The Dene Centre,  
Castle Farm Road,  
Newcastle upon Tyne  
NE3 1PH

**Telephone:** 0191 2840480

**Text Direct:** 18001 0191 2840480

**Fax:** 0191 2130910

**Email:** [reception@disabilitynorth.org.uk](mailto:reception@disabilitynorth.org.uk)

**Website:** [www.disabilitynorth.org.uk](http://www.disabilitynorth.org.uk)



## Summary of support 2017/2018



Disability North provide a range of information, advice and support services on a wide range of disability issues.

Our quality advice and support is confidential and impartial. Our friendly team of specialists are committed to supporting disabled people to live independently.

We also work to support healthcare professionals and carers.

- **Supporting disabled people** - Disability North received **2,934** benefits enquiries in the last 12 months from across the whole of the North East.
- **Helping local people** - **2,277** of the benefit enquiries Disability North received in the last 12 months were from the Newcastle area.
- **Providing relevant support** - In the last 12 months Disability North had **912** enquiries about PIP Mobility, **911** about PIP Daily Living and **843** about Employment Support Allowance.
- **Positive about the rights of disabled people** - In the last 12 months Disability North were successful at **90%** of benefits appeals we attended.

- **Empowering disabled people** - In the last 12 months Disability North helped disabled people in the region access over **£4.8 million** in benefits.
- **Benefitting local people** - In the last 12 months Disability North helped disabled people in Newcastle access over **£3.4 million** in benefits.
- **A service with real value** - All individuals who contacted Disability North for Benefits Advice stated that they were satisfied by the service they received.
- **Maintaining the independence of disabled people** - In the last 12 months Disability North received **2,178** enquiries about independent living from people in the North East.
- **Helping local people** - In the last 12 months **1,269** independent living enquires were from the Newcastle area alone.
- **A service with real quality** - **95%** of individuals who asked for advice on independent living equipment were satisfied with the advice they received from us.

Disability North provides necessary, relevant and quality support to disabled people in the region. We can only maintain these important services with your ongoing support.