

Contacts for Stairlifts



If you are considering buying or renting a stairlift and you would like to discuss your needs and assess whether a stairlift is the appropriate piece of equipment for you, please make an appointment with a therapist at **Disability North**.

You will be provided with free, impartial information and will be given the opportunity to try a stairlift and identify some of the different features that are available. Disability North **does not** provide, hire out or sell any equipment.

We have two straight stairlifts, a curved stairlift and a through-floor lift at the Dene Centre for demonstration purposes. All lifts are fully fitted, working models. Have you seen our Wise Buy guide on stairlifts and our DLF Data guide on equipment for getting up and down stairs? Additional information is also available via the Disabled Living Foundation, (DLF)

Telephone 0191 2840480 Fax: 0191 2130910 Text Direct 18001 1019 2840480 or Email reception@disabilitynorth.org.uk for an appointment with a therapist or to have information posted out to you.

Please note that inclusion in these listings does not imply any recommendation from Disability North. We have created this list based on trust by the companies and client recommendation. You should always receive a friendly and courteous service without any undue pressure from the salesperson/company. We do suggest that you get at least 2 or 3 quotes from different companies before making a decision.

We welcome feedback from clients and if negative feedback is received we will freely consider removing a company from the list.

Please see additional information at the end of this handout.

NB. Please check with companies for up to date information, terms and prices, etc. as we may not have received the information from them. Please also remember to mention Disability North if asked where you got their information from.

Stairlift Solutions

<http://www.stairliftsolution.co.uk/>

Chris or David

19 Whitworth Drive

Aycliffe Industrial Park

Newton Aycliffe

DL5 6SZ

Tel: 01325 307473, (mobile 077184 28792)

Rental Only – Bison Bede, Cumbria and Acorn

Rental of reconditioned stairlift - £350 (install, 12 months rental, and removal).

Will buy in second hand lifts depending on age and make.

Removal of stairlift approx. £120

Northeast Stairlifts/PR Stairlifts

www.northeast-stairlifts-ltd.co.uk/

Colin or Peter

35A Market Street

Ferryhill

Co. Durham

DL17 8JH

Tel: 0800 135 7302

(PR Stairlifts M: 0783 4371002)

Supplies new Brooks straight stairlifts from £1190.

Reconditioned straight from £750, reconditioned curved Stannah stairlifts from £2800. Rental £350/year – straight stairlift. 24 hour technical support.

Can provide service and maintenance for Brooks and Acorn lifts and may also consider buying second hand Brooks, Acorn and Lifiable Cumbria Mark 2 lifts that are less than 5 years old.

Removal and re-siting service available. (Unwanted stairlifts may be removed for a small fee if unusable).

Stannah Stairlifts

www.stannah.com/

Vince Humble Tel: 07836 596931 or Tel: 0800 715402 (head office)

New from £2500 (straight) and £4300 (curved),

Reconditioned form £1350 (straight) and £3500 (curved).

Rental £719 – straight only for 3 months then £79 per month thereafter.

Service and maintenance service for all types of lifts outside of their original warranties.

Dolphin (North East) Stairlifts

www.dolphinliftsnorth.com

Bob Lines

Unit 16F, Airport Industrial Estate

Kingston Park

Newcastle upon Tyne

NE3 2EF

Tel: 0191 271 2600

New straight stairlifts available from £1100 (2 yr warranty)

Reconditioned (straight) from £595 (warranties 6mths – 12mths)

Reconditioned (curved) from £2500 (12mth warranty)

Rental (straight) from £350 for 6 months then £35 per month thereafter.

Suppliers of both straight and curved lifts including Minivator, Stannah, Thyssen, Platinum and Meditek) Annual service and maintenance contract available (depending on age and make of lift) £175.

Stairlift removal for carpet replacement £150 (straight) or £250 (curve).

Buyback available (depending on age and make of lift). Complete removal £95 (free for existing clients).

Showroom open Monday to Friday, 9 – 4.30 Saturday by appointment.

Xpress Stairlifts

www.xpressstairliftsltd.co.uk/

Stanghow Road, Lingdale

Saltburn by the Sea

Cleveland TS12 3EF

Tel. 01287 651606

(Xpress Stairlifts) Supply new and reconditioned straight and curved stairlifts. Three rental options available. Provide Brooks, Bison and Minivator lifts. Buy second hand lifts. Remove stairlifts and move lifts for carpet laying.

North East Mobility Solutions

<http://www.nemobility.co.uk>

11 Walkergate,

Berwick-Upon-Tweed

TD15 1DB

Tel: 08432 903 317 (24/7) or 01289 331005

Supply Minivator and Brooks stairlifts. Guide price for a straight stairlift £1,400. Like for like price match promise.

Also provide reconditioned lifts.

Showroom open Monday to Saturday 9am – 5pm.

Easy Lift (formally LMC)

www.easylift.org.uk

Lee McDonald

Ashfield, Consett,
County Durham,
DH8 0RF.

Tel: 01207 503600 Mobile: 07912 067377

(Easy Lift) New stairlifts available from £1200 (straight) and from £3000 (curved).

Reconditioned (straight only) lifts available from £900.

Rental (straight only) £280 for 6 months and £350 for 12 months (includes installation, rental period and removal).

Range of models include: Bison, Acorn, Lift Able, Freelift and Minivator.

Service and maintenance (breakdown or 12 months) also available.

H&M Stairlifts

Steven Atkinson
3-6 Station Road
Consett
Co Durham
DH8 5RL

Tel: 01207 592822

Fax: 01207 592532

Website: <https://hmmobility.co.uk/categories/stairlifts/>

Bespoke Stairlifts

Simon Waddington.

www.bespokestairlifts.co.uk/

Unit 9 Fieldhouse Industrial Estate, Old Fieldhouse Lane
Huddersfield HD2 1FA

Tel: 01484 516 777

Fax: 01484 539 689

Supply the BS101 stairlift. Guide Price - A basic track with a single curve would cost £2950.00 Lifetime rail guarantee. Full 12 month carriage guarantee.

MediTek Ltd

35 Northfield Way
Aycliffe Business Park
Newton Aycliffe
County Durham, DL5 6UF

Tel 01325 311442 Fax 01325 312342

Provide straight, curved, 'stand and perch' stairlifts and external stairlifts. Also provide manual or powered bridging platforms where this is short bend or 'fan' at the head of the stairway. Guide prices - Straight lift with manual swivel from £1750 Manual hinge £125, Powered hinge £250, Powered swivel £250. Curved lifts from £3700.

Reconditioned from £1100 Renting - £500 for a straight lift for 6months then £40 per month thereafter.

ThyssenKrupp Encasa Ltd (Formally known as Lifiable Ltd)

www.tkencasa.co.uk/

Barry Mitchell (M: 07500 999685)

2 Easter Park, Earlsway

Teesside Industrial Estate

Stockton on Tees, TS17 9NT

Tel: 0800 783 9551 or 01642 704 850

Fax: 01642 766590

Provide domestic straight, curved, short rise vertical lifts and through floor lifts and public access lifts.

New straight lift – Cumbria Slimline – from £1600, reconditioned from £1200. Local agents for Wessex platform lifts.

Showroom open Monday – Friday 9 – 5

Kingston Services

Robert Thompson

1 Cramlington Terrace

Blyth, Northumberland NE24 4AQ

Tel: 01670 360027

Fax: 01670 360027

New and reconditioned Brooks and Acorn stairlifts (straight and curved) – prices from £750.

Rental available. Deposit of £250 then 6 months at £30/wk or 12 months at £25/wk.

Will also service, maintain and buy back depending on age and condition. Re-siting and removal of lifts also available – charged at an hourly rate

Lifestyle Home Adaptations

Graeme Reid

Novus Business Centre, Judson Road, North West Industrial Estate,

Peterlee, Co. Durham SR8 2QJ

Tel: 0191 587 8093

W: www.lifestylehomeadaptations.co.uk

The Flow 2 and Homeglide stairlifts – New and reconditioned. New prices - straight from £1000, curved from £2,500 (Prices exclude fitting)

Things to consider

What is included?

When purchasing a stairlift, either new or reconditioned, please be very careful to check what is covered in the warranty, and, when it expires, what it will cost for further cover.

Service and maintenance contracts vary enormously and do not usually extend to 24/7 cover for breakdowns (although adverts may make this claim it is often an answer phone service that will be picked up the next day).

Rental prices

Initial rental fees usually include the cost of installing the lift, a period of rental and removal when the lift is no longer required. Prices may vary depending on the make of the lift installed.

Inclusion in this document is for information only. No preference is intended. **All details are for guidance only.** Please make sure that you check the prices of all quotes as we may not have the most up to date information available for inclusion in this document.

We welcome feedback from clients. You should never be subjected to undue pressure from a salesperson or client. If we receive negative feedback from a client we will freely consider removing that company from the list.

All information is given without legal responsibility.

Consumer Advice

When you buy goods or services the law protects your consumer rights. Find out who to contact for advice.

You can get help if you're treated unfairly or when things go wrong. This includes:

- faulty goods
- poor service
- problems with contracts
- problems with builders
- rogue traders

Citizens Advice can give you help and advice about your consumer rights.

Citizens Advice, www.adviceguide.org.uk/consumer T: 08454 04 05 06