

## Local Suppliers of Equipment for Older and Disabled People



For further information please contact Disability North. Tel: 0191 2840480 Fax: 0191 2130910 Text Direct 18001 1019 2840480 or Email [keithmoore@disabilitynorth.org.uk](mailto:keithmoore@disabilitynorth.org.uk)

**Please note that inclusion in these listings does not imply any recommendation from Disability North. We have created this list based on trust by the companies and client recommendation. This list is for information only and does not imply any preferences. All information is given without legal responsibility.**

NB - This is not an exhaustive list. Please check in the local press and Yellow Pages under 'Disability Information' and 'Mobility & Access Equipment/Vehicles'

You should always receive a friendly and courteous service without any undue pressure from the salesperson/company. We welcome feedback from clients and if negative feedback is received we will freely consider removing a company from the list. We do suggest that you contact more than 1 company as equipment availability, styles and prices can vary vastly.

### **Active Mobility Centre**

178 Belasis Avenue, Billingham, Cleveland, TS23 1EY

Tel: 01642 805 050

Opening hours Mon-Sat 9-5

Also have a repair service

W: [www.activemobility.co.uk](http://www.activemobility.co.uk)

#### **Also at:**

Unit 2A Cleveland Centre, 105 Albert Road, Middlesborough, Cleveland, TS12PA

Tel: 01642 652 555

#### **Also at:**

4-6 Falsgrave Road, Scarborough

Tel: 01723 355122

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## Local Suppliers of Equipment for Older and Disabled People

### **Adaptability**

M Whitfield Ltd, Sanderson Street, Coxhoe. Co Durham

Tel: 0800 092 5092 or 0191 377 3705

Opening hours Mon-Fri 9-12.45 2-5.30, Sat 9-12

W: <http://www.adapt-ability.co.uk>

### **Age UK (working with Handicare) offer Price Promise**

Stairlifts – 0800 566 8435

Bathing – 0800 566 8292

Chair Range – 0800 9100 270

W: <http://www.ageuk.org.uk/products/mobility-and-independence-at-home/>

### **Altonaids Mobility**

15 Hadrian Court, Queensway South, Team Valley Trading Estate

Gateshead Tyne & Wear NE11 0XW

Tel: 0191 491 5840

Opening hours Mon-Fri 9-5 Sat Appointments only

W: [www.altonaids.co.uk](http://www.altonaids.co.uk)

### **Andrew Parnaby**

6 Coulson Street, Spennymoor, Co Durham DL16 7RS

Tel: 01388 810 910

Opening hours Mon-Fri 9-5

Also have a repair service

W: [www.andrewparnabymobility.co.uk/](http://www.andrewparnabymobility.co.uk/)

### **Bewick Mobility**

Chainbridge Road, Blaydon-on-Tyne, Gateshead. NE21 5AB

Tel: 0191 4140240 Fax: 0191 414 3417

Opening hours Mon-Thurs 9-5 Fri 9-3

W: [www.bewickmobility.co.uk](http://www.bewickmobility.co.uk)

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## Local Suppliers of Equipment for Older and Disabled People

### CareAbility

Unit 6B, Phoenix House, Walton Road, Pattinson North Industrial Estate  
Washington NE38 8QE

Tel: 0191 415 9777 Fax: 0191 415 9888

Opening hours Mon-Wed 9-5 Thurs 8.30-5 Fri 8.30-4

W: <http://care-ability.co.uk>

### Carefree Mobility Services Ltd

Unit H4 Morton Park Way, Darlington, County Durham DL1 4PH

Telephone: 01325 464500 or 01642 498498 or 0191 373 1700

Opening hours Mon-Fri 9-4.3 Sat 9-12 (not in the winter)

W: <http://www.carefreemobility.com/>

### Castle Morpeth Disability Assoc. (CMDA)

37 Shields Road, Stobhill, Morpeth

Northumberland NE61 2SA

Tel: 01670 519575

Opening hours Mon-Fri 9-5

W: <http://www.cmda.org.uk/aids.htm>

### Colin Downs: Downs Furniture (Chairs)

North Villas, Dudley, Cramlington, NE23 7QF

Tel: 0191 2500696/07773 392774

W: <http://www.downsfurniture.co.uk/>

### DLD Wheelchair Hire & Sales

(Wheelchairs, commodes, frames, raised WC seats, shower seats, stools, walkers and crutches)

Byker Bridge

NE1 2NS

Tel: 0191 2610007

Opening hours: Mon-Fri 10-5, Sat 10-1

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### **Easibathe/Easiaccess**

Independence House, Federation Way, Lancaster Road, Dunston NE11 9JR

Tel: 0800 3217430 Fax: 0191 4602888

Opening hours Mon-Fri 9-5, Sat 9-2

W: [www.easibathe.com](http://www.easibathe.com)

### **1<sup>st</sup> 4 Mobility**

16 West Auckland Road, Darlington DL3 9EP

Tel: 0800 037 5980 or 01325 251 943

Opening hours Mon-Fri 9.30-5, Sat 9.30-3

#### **Also:**

Mobile Service, Gateshead

Tel: 0808 155 0369 or 0191 482 3564

Also have a repair service

### **Greencare Mobility**

Riverside Park Road, Middlesbrough TS2 1UU

Tel: 01642 223322

### **H&M Health & Mobility**

3-6 Station Road, Consett, Co.Durham DH8 5RL

Tel: 01207 592822 Fax: 01207 592532

Opening hours Mon-Fri 9-5 Sat 9-2

W: [www.hm-healthandmobility.com](http://www.hm-healthandmobility.com)

### **HSL Chair Specialist**

Dutton Court, Chainbridge Road, Blaydon NE21 5ST

0191 414 0089

Opening hours: Monday to Saturday 9am to 5pm

Sunday: 10am to 4pm

W: [www.hslchairs.com](http://www.hslchairs.com)

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## **Local Suppliers of Equipment for Older and Disabled People**

### **Independent Health Supplies**

35A Oldgate, Morpeth. Northumberland NE61 1QF  
Tel: 01670 503444

### **Independent Living Showroom (Dolphin Stairlifts and Shape)**

Unit 16F, Airport Industrial Estate, Kingston Park Newcastle upon Tyne  
NE3 2EF  
Tel: 0191 271 2600  
W: <http://www.dolphinliftsnorth.com/>

### **Kingston Services**

1 Cramlington Terrace, Blyth, Northumberland NE24 4AQ  
Tel: 01670 360027 Fax: 01670 360027  
Opening hours Mon-Fri 10.30-4.30 Sat 10.30-2.30  
Hire of most types of equipment depending on availability.  
Also have a repair service (not beds or hoists).

### **Lifestyle Home Adaptations**

Novus Business Centre, Judson Road, North West Industrial Estate,  
Peterlee, Co. Durham SR8 2QJ  
Tel: 0191 587 8093  
W: [www.lifestylehomeadaptations.co.uk](http://www.lifestylehomeadaptations.co.uk)  
Bathrooms, kitchens, rails, ramps and stairlifts.

### **Liveasy**

The Dene Centre, Castle Farm Road, Newcastle upon Tyne NE3 1PH  
Tel: 0191 213 0251 W: <http://www.liveasy-mobility.co.uk>  
Opening hours Mon-Fri 9-5

#### **Also at:**

12B New York Way, New York Industrial Estate, Shiremoor. NE27 0QF  
Tel: 0191 2588390  
Opening hours Mon – Fri 9 – 5

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## **Local Suppliers of Equipment for Older and Disabled People**

### **Lynch Healthcare**

Unit 7, West Quay Court, West Quay Road, Sunderland Enterprise Park  
Sunderland SR5 2TD

Telephone: 0191 516 2080

W: <http://www.lynchhc.com/>

### **Mobility Care Solutions**

Unit 12b, Southwick Industrial Estate, North Hylton Road. Sunderland  
Tyne and Wear SR5 3TX

Tel: 0191 5487747 or 0191 5487722 Fax: 0191 5487747

Opening hours Mon-Fri 8.30-5

Also have a repair service

W: <http://www.mobilitycaresolutions.com>

### **North East Mobility Solutions**

11 Walkergate, Berwick-Upon-Tweed TD15 1DB

T: 01289 331005

W: <http://www.nemobility.co.uk>

### **North East Mobility Warehouse**

Unit 1 & 2, South Hetton Industrial Estate, Front Street, South Hetton, Co  
Durham DH6 2UZ

T: 0191 520 8880

Opening hours Mon-Fri 9-4.30 Sat 9-1

Also have a repair service

W: <http://www.northeastmob.com/shop/>

### **Northern Healthcare**

Hargrove House, 26 Brindley Road, Hertburn Industrial Estate, Washington  
NE37 2SB

T: 0191 416 9512

W: [www.nhcgroup.co.uk](http://www.nhcgroup.co.uk)

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### **Peach (The Chair Shop)**

The Waterfront Newburn Riverside, Newcastle upon Tyne NE15 8NZ

Tel: 0191 2671414

Opening hours Mon-Fri 9-5 Sat 10-4

Also have a repair service

W: <http://www.chairshop.co.uk/>

### **Peacocks**

1a-1b St Thomas Street, Newcastle NE1 4LE

Tel: 0191 2769606

Also have a repair service

W: <http://www.peacocks.net/mobility/peacocks-mobility-shop-in-newcastle-upon-tyne>

### **Ross Care Centre**

101 The Bridges, Bridges Shopping Centre, Sunderland SR1 3DR

Tel: 0808 1414 266

Opening hours Mon-Sat 9-5

W: <http://www.rosscare.co.uk/sunderland.html>

### **The Wheelchair Warehouse (GBL)**

Stewart Pimblett, Sales Advisor

Tel: 07843 001366

W: <http://www.gblwheelchairs.com/>

### **TravelAbility UK Ltd**

138 Whitley Road, Whitley Bay, Tyne & Wear NE26 2NA

Tel: 0191 251 2444

Opening hours Mon, Tues, Thurs, Fri, Sat 10–4.30

#### **Also at:**

Hawick 01450 370333

#### **Also at:**

Berwick 01289 30500

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### **Tyneside Mobility (Sales / 2<sup>nd</sup> Hand & Repairs)**

3 Armstrong Street, Callerton, Newcastle upon Tyne NE5 1NQ

Tel: 07434 238 984/0191 2860397

W: [www.tynesidemobility.co.uk](http://www.tynesidemobility.co.uk)

### **Consumer Advice**

When you buy goods or services the law protects your consumer rights.

You can get help if you're treated unfairly or when things go wrong. This includes:

- faulty goods
- poor service
- problems with contracts
- problems with builders
- rogue traders

Citizens Advice can give you help and advice about your consumer rights. They can also refer your complaint to local Trading Standards officers who will then investigate on your behalf.

### **Citizens Advice**

Telephone: 0345 404 0506

Telephone: 0345 404 0505 (Welsh language)

Website: [www.adviceguide.org.uk/consumer](http://www.adviceguide.org.uk/consumer)

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