



General Data Protection Regulations – Privacy Notice from Disability North

The General Data Protection Regulations place a requirement on all organisations that process data to provide a Privacy Notice to every person they hold information about. This might just be your name and address, or it might be detailed case notes, but whatever the situation, we have to give you this Privacy Notice.

Data Controller

Disability North is the Data Controller. That means we are an organisation that has some information about you.

How Disability North processes your data

Disability North complies with its obligations under the GDPR by keeping personal data up to date; by storing and destroying it securely; by not collecting or retaining excessive amounts of data; by protecting personal data from loss, misuse, unauthorised access and disclosure and by ensuring that appropriate technical measures are in place to protect personal data. We use your personal data for the following purposes: -

- In order to offer our service and maintain case notes.

The legal basis for processing your data

Processing is necessary for the legitimate interests of Disability North. Essentially, we only keep the information we need in order to provide the service and/or support that we are offering you.



Sharing your personal data:

With the following exceptions we do not share your personal data with any other organisations

- Offering support around community care may include us, acting on your behalf, sharing information with and receiving information from those involved in your health and social care support such as Social workers, Care managers, GPs, Occupational Therapists and Consultants. It may also include governmental organisations such as HMRC and DWP.
- If we are supporting you around a legal challenge then we may need to share information with the chosen solicitor in order to support you with your case
- If a safeguarding issues arises, information may have to be shared during the safeguarding process.
- If there is a criminal investigation and we are requested to provide information, we may have to do so.

How long do we keep your data:

Because we provide advice and support that relates to financial situations, we will usually need to retain your information for 6 years after our support has ended.

Your rights regarding your personal data:

Unless subject to an exemption under the GDPR, you have the following rights with respect to your personal data: -

- The right to request a copy of your personal data which Disability North holds about you;
- The right to request that Disability North corrects any personal data if it is found to be inaccurate or out of date;
- The right to request your personal data is erased where it is no longer necessary for Disability North to retain such data;



- The right to request that Disability North provides you with your personal data and where possible, to transmit that data directly to another organisation, (known as the right to data portability).
- The right, where there is a dispute in relation to the accuracy or processing of your personal data, to request a restriction is placed on further processing;
- The right to object to the processing of personal data, (where applicable)
- The right to lodge a complaint with the Information Commissioners Office.

Transfer of Data Abroad:

Disability North do not transmit your data to any other country.

Automated Decision Making:

Disability North do not use your information in any automated decision making process.

Further processing:

If we wish to use your personal data for a new purpose, not covered by this Data Protection Notice, then we will provide you with a new notice explaining this new use prior to commencing the processing and setting out the relevant purposes and processing conditions. Where and whenever necessary, we will seek your prior consent to the new processing.

Contact Details:

To exercise all relevant rights, queries or complaints please in the first instance contact the Data Protection Officer, Disability North, The Dene Centre, Castle Farm Road, Gosforth, Newcastle upon Tyne, NE3 1PH; 0191 284 0480.

You can contact the Information Commissioners Office on 0303 123 1113 or via email <https://ico.org.uk/global/contact-us/email/> or at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire. SK9 5AF.



Consent

In order to provide some information, we need your explicit consent. You can agree to as many of these as you wish, or none at all. Whatever you decide, it will not have any effect on the other services and support we are providing to you.

Please tick the box beside any of the sections that interest you:

Information

We would like to occasionally be able to send you general information about the services and support we are currently offering.

Events

Disability North run a variety of events related to Disability Issues such as the International Day of Disabled People and DNEX.

Training

Disability North run a range of occasional training courses on a wide variety of Disability related topics from Moving and Handling to current Social Care legislation and Digital Inclusion.

Fundraising

As a small regional charity we need to raise funds to cover the costs of the services we provide, such as welfare rights and equipment advice.

Date: _____

Name: _____

Address: _____

Telephone: _____

Email: _____

Signature: _____

GDPR. Privacy Notice–Community Care. Version 1.

If you consent to any of the above and later wish to remove your consent, please contact us and we will no longer send you information on that topic.

Removing consent for any of the above items has no effect on the other services and support we are providing to you.

Disability North is a Registered Charity
Registered Charity Number: 514733

